Borley

,53

initiating a communication connection by said calling party from a calling terminal, wherein said initiating comprises a communication request by said calling party;

identifying said calling party;

analyzing said communication request to determine parameters; and comparing said parameters to said entitlements to determine whether said calling party is entitled to a communication between said called party and said calling party and determining whether said calling party has an active account, wherein said communication is denied if said determining returns a negative result.

3. A method according to claim 2, wherein said method further comprises the step of:

establishing said communication based on said comparing.

4. A method according to claim 2, wherein said method further comprises the steps of:

placing said calling party on hold;
establishing communication with said called party;
calculating a rate to charge said called party for said communication;
announcing said rate to said called party;
prompting said called party for acceptance or refusal of said rate;
receiving a response from said called party; and
establishing communication between said calling party and said called party
based on said response.

- 5. Cancelled without prejudice or disclaimer.
- 6. A method according to claim 2, wherein said comparing comprises the stepsof:identifying said calling terminal; and

determining whether said calling party is entitled to use said calling terminal; wherein said communication is denied if said determining returns a negative result.

7. A method according to claim 3, wherein said establishing comprises the steps of:

initiating a second communication connection; and bridging said communication connection with said second communication connection.

8. A method according to claim 2, wherein said establishing comprises the steps of:

placing said calling party on hold;
initiating connection with said called party;
detecting completion of said connection;
providing identification of said calling party to said called party;
prompting said called party for acceptance or refusal of communication with
said calling party; and
receiving a response from said called party to said prompting;
wherein said response determines whether said calling party and said called
party are connected.

- 9. A method according to claim 2, wherein said method further comprises the step of:
 - providing said called party with an option to prohibit any future calls from said calling party.
- 10. A method according to claim 2, wherein said method further comprises the step of:
 - providing said called party with an option to prohibit future calls from the location of said calling party.

11. A method according to claim 2, wherein said method further comprises the step of:

replaying a call origination message to said called party.

- 12. A method according to claim 2, wherein said account contains data representative of telephone numbers.
- 13. A method according to claim 2, wherein said account contains data representative of personal identities.
- 14. A method according to claim 3, wherein said account contains data indicating whether to record said communication by said calling party.
- 15. A method according to claim 3, wherein said account contains data indicating whether to record said communication to said called party.
- 16. A method according to claim 3, wherein said account contains data indicating whether to monitor said communication by said calling party.
- 17. A method according to claim 3, wherein said account contains data indicating whether to monitor said calling party terminal.
- 18. A method according to claim 3, wherein said account contains data indicating whether to monitor said communication to predetermined telephone numbers.
- 19. A method according to claim 3, wherein said account contains data indicating whether to monitor said communication to said called party.
- 20. A method according to claim 3, wherein said account contains data indicating called parties to whom communications should be not recorded.
- 21. A method according to claim 3, wherein said method further comprises the step of:

providing administrative control to initiate recording of said communication.

22. A method according to claim 3, wherein said method further comprises the step of:

providing administrative control to initiate administrative monitoring of said communication.

23. A method according to claim 3, wherein said method further comprises the step of:

providing administrative control to terminate said communication.

24. A method according to claim 3, wherein said method further comprises the step of:
monitoring said communication for fraud detection events.

25. A method according to claim 2, wherein said method further comprises the step of:

providing calling party classes, said classes determining levels of entitlement; wherein said communication request is selectively granted or denied based on the class of said calling party.

- 26. A method according to claim 3, wherein said method further comprises the step of:

 storing in said account data representative of said communication.
- 27. A method according to claim 3, wherein said method further comprises the step of:
 storing keywords in said account.
- 28. A method according to claim 27, wherein said method further comprises the step of:

 monitoring said communication for said keywords.

- 29. A method according to claim 3, wherein said identifying comprises biometric voice verification.
- 30. A method according to claim 29 wherein said biometric voice verification occurs continuously during said communication.
- 31. A method according to claim 29, wherein said biometric voice verification comprises the steps of:

digitizing a first sample of said calling party;
storing said first sample;
digitizing a second sample of said calling party from said communication;
storing said second sample; and
comparing said first sample to said second sample for verifying identification
of said calling party.

32. A method according to claim 29, wherein said biometric voice verification comprises the steps of:

digitizing a first sample of said called party;
storing said first sample;
identifying said called party;
digitizing a second sample of said called party from said communication;
storing said second sample; and
comparing said first sample to said second sample second sample for
verifying identification of said called party.

33. A method according to claim 28, wherein said biometric voice verification comprises the steps of:

identifying said called party; digitizing a first sample of said calling party; storing said first sample; digitizing a second sample of said called party; storing said second sample; digitizing a third sample of said communication; storing said third sample; and comparing said first sample and said second sample to said third sample.

- 34. A method according to claim 33, wherein said comparing detects unauthorized parties to said communication.
- 35. A method of managing institutional telephone activity between a calling party and a called party, wherein said method comprises the steps of:

providing a plurality of calling terminals, a plurality of telephone lines, an administrative database, an administrative interface, wherein said database comprises an individual account for each calling party and wherein each said account provides individual entitlements to each said calling party;

placing a communication request from one of said calling terminals by said calling party to a called party, wherein said placing comprises the step of entering numeric data into one of said calling terminals;

accepting said communication request;

identifying said calling party;

analyzing said communication request to determine parameters;

comparing said parameters with said entitlements; and

conditionally establishing communication between said called party and said calling party.

36. A method according to claim 35, wherein said method further comprises the steps of:

providing a digital recording buffer and a digital mass storage device; monitoring said system for active calls; and recording said active calls in said buffer.

- 37. A method according to claim 36, wherein said recording is continuous.
- 38. A method according to claim 36, wherein said method further comprises the steps of:

monitoring said active call for fraud detection events; storing said buffer contents in said mass storage device if said monitoring returns a positive result; and

recording the remainder of said active call in said mass storage device if said monitoring returns a positive result.

39. (New) A system for managing institutional telephone activity between a calling party and a called party comprising:

an interface component configured to accept a communication request from a calling party, the communication request having at least one parameter;

a database storing a plurality of accounts associated with calling parties, each account storing permissible parameters for each calling party; and a screening component in communication with the interface component and the database, configured to read the communication request, query the database for the permissible parameters associated with the calling party and determine whether at least one parameter is a permissible parameter and configured to determine whether the calling party has an active account, the screening component denying the calling party's communication request if the active account determination returns a negative result.

- 40. (New) The system of claim 39, further comprising a communications component, in communication with the screening component, and configured to process the communications request following determination by the screening component that the communication request contains permissible parameters.
- 41. (New) The system of claim 40, wherein one of the permissible parameters is a telephone number.
- 42. (New) The system of claim 41, further comprising a digital conversion component configured to receive voice samples from the current calling party and convert the voice samples to a digital format.
- 43. (New) The system of claim 42, wherein the screening component is further configured to perform biometric voice identification on the samples generated by the digital conversion component and further configured to confirm an identity of the calling party based upon the results of the biometric voice identification.
- 44. (New) The system of Claim 42, wherein the digital conversion component is further configured store the digital samples in a buffer.
- 45. (New) The system of claim 42, wherein the database stores the digital samples in files associated with the caller accounts.
- 46. (New) The system of claim 44, wherein the accounts include suspicious words associated with each calling party and the screening component is further configured to scan digital samples for suspicious words.